

AMENDMENTS TO THE CLAIMS

Please amend Claims 1, 11, 21, and 31 as follows:

1. (Currently Amended) A machine implemented method, comprising: sending a Web page resident on a customer Web server to a requesting user, the Web page including static content represented by an embedded URL; and

wherein the static content is served by a plurality of Web caches within a POP server network[[.]];

wherein the customer Web server is a server that is operated by the customer; and wherein the customer is a customer of a service that operates the plurality of Web caches.

2. (Previously Presented) The method of Claim 1, wherein the sending step further comprises:

determining traffic loads of a plurality of customer Web servers using a probe server; selecting the customer Web server from the plurality of customer Web servers using a DNS server, the customer Web server having a traffic load more appropriate for a user request than traffic loads of other customer Web servers in the plurality of customer Web servers; and sending the user request for the Web page to the customer web server.

- 3. (Previously Presented) The method of Claim 2, wherein the traffic loads include latency measurements between the probe server and the plurality of customer Web servers.
- 4. (Previously Presented) The method of Claim 2, wherein the determining traffic loads step measures traffic loads at predetermined intervals.
 - 5. (Previously Presented) The method of Claim 1, further comprising: determining service metrics of the plurality of Web caches using a probe server;

selecting a Web cache from the plurality of Web caches using a DNS server, the Web cache having service metrics more appropriate for a user request from the Web page than service metrics of other Web caches in the plurality of Web caches;

sending the user request for the static content to the Web cache; and wherein the Web cache sends the static content to the requesting user.

- 6. (Previously Presented) The method of Claim 5, wherein the service metrics include metrics selected from: HTTP response time, FTP response time, CPU load, memory load.
- 7. (Previously Presented) The method of Claim 5, wherein the determining service metrics step determines service metrics at predetermined intervals.
- 8. (Previously Presented) The method of Claim 5, further comprising:

 determining whether the requested static content is resident on the Web cache;

 determining a customer Web server that has the requested static content when the requested static content is not resident on the Web cache;

wherein the Web cache retrieves the requested static content from the customer Web server; and

storing the requested static content from the customer Web server on the Web cache.

- 9. (Previously Presented) The method of Claim 8, wherein the customer Web server from which static content is retrieved is predetermined.
- 10. (Previously Presented) The method of Claim 1, wherein the network of POP servers comprises more than one DNS server.
 - 11. (Currently Amended) A method, comprising:

sending a Web page resident on a customer Web server to a requesting user, the Web page including cacheable content represented by an embedded URL and dynamic content represented by a second embedded URL;

wherein the dynamic content is served by a plurality of customer Web servers; and wherein the cacheable content is served by a plurality of Web caches within a POP server network[[.]];

wherein the plurality of customer Web servers are servers that are operated by the customer; and

wherein the customer is a customer of a service that operates the plurality of Web caches.

12. (Previously Presented) The method of Claim 11, wherein the sending step further comprises:

determining traffic loads of the plurality of customer Web servers using a probe server; selecting the customer Web server from the plurality of customer Web servers using a DNS server, the customer Web server having a traffic load more appropriate for a user request than traffic loads of other customer Web servers in the plurality of customer Web servers; and sending the user request for the Web page to the customer web server.

- 13. (Previously Presented) The method of Claim 12, wherein the traffic loads include latency measurements between the probe server and the plurality of customer Web servers.
- 14. (Previously Presented) The method of Claim 12, wherein the determining traffic loads step measures traffic loads at predetermined intervals.
- 15. (Previously Presented) The method of Claim 11, further comprising:

 determining service metrics of the plurality of Web caches using a probe server;

 selecting a Web cache from the plurality of Web caches using a DNS server, the Web

 cache having service metrics more appropriate for a user request from the Web page than service

 metrics of other Web caches in the plurality of Web caches;

sending the user request for the static content to the Web cache; and wherein the Web cache sends the static content to the requesting user.

16. (Previously Presented) The method of Claim 15, wherein the service metrics include metrics selected from: HTTP response time, FTP response time, CPU load, memory load.

- 17. (Previously Presented) The method of Claim 15, wherein the determining service metrics step determines service metrics at predetermined intervals.
- 18. (Previously Presented) The method of Claim 15, further comprising:

 determining whether the requested static content is resident on the Web cache;

 determining a customer Web server that has the requested static content when the
 requested static content is not resident on the Web cache;

wherein the Web cache retrieves the requested static content from the customer Web server; and

storing the requested static content from the customer Web server on the Web cache.

- 19. (Previously Presented) The method of Claim 18, wherein the customer Web server from which static content is retrieved is predetermined.
- 20. (Previously Presented) The method of Claim 11, wherein the network of POP servers comprises more than one DNS server.
 - 21. (Currently Amended) An apparatus, comprising:

a module for sending a Web page resident on a customer Web server to a requesting user, the Web page including static content represented by an embedded URL; and

wherein the static content is served by a plurality of Web caches within a POP server network[[.]];

wherein the customer Web server is a server that is operated by the customer; and wherein the customer is a customer of a service that operates the plurality of Web caches.

22. (Previously Presented) The apparatus of Claim 21, wherein the sending module further comprises:

a module for determining traffic loads of a plurality of customer Web servers using a probe server;

a module for selecting the customer Web server from the plurality of customer Web servers using a DNS server, the customer Web server having a traffic load more appropriate for a user request than traffic loads of other customer Web servers in the plurality of customer Web servers; and

a module for sending the user request for the Web page to the customer web server.

- 23. (Previously Presented) The apparatus of Claim 22, wherein the traffic loads include latency measurements between the probe server and the plurality of customer Web servers.
- 24. (Previously Presented) The apparatus of Claim 22, wherein the determining traffic loads module measures traffic loads at predetermined intervals.
- 25. (Previously Presented) The apparatus of Claim 21, further comprising:
 a module for determining service metrics of the plurality of Web caches using a probe server;

a module for selecting a Web cache from the plurality of Web caches using a DNS server, the Web cache having service metrics more appropriate for a user request from the Web page than service metrics of other Web caches in the plurality of Web caches;

a module for sending the user request for the static content to the Web cache; and wherein the Web cache sends the static content to the requesting user.

- 26. (Previously Presented) The apparatus of Claim 25, wherein the service metrics include metrics selected from: HTTP response time, FTP response time, CPU load, memory load.
- 27. (Previously Presented) The apparatus of Claim 25, wherein the determining service metrics module determines service metrics at predetermined intervals.

28. (Previously Presented) The apparatus of Claim 25, further comprising:
a module for determining whether the requested static content is resident on the Web cache;

a module for determining a customer Web server that has the requested static content when the requested static content is not resident on the Web cache;

wherein the Web cache retrieves the requested static content from the customer Web server; and

a module for storing the requested static content from the customer Web server on the Web cache.

- 29. (Previously Presented) The apparatus of Claim 28, wherein the customer Web server from which static content is retrieved is predetermined.
- 30. (Previously Presented) The apparatus of Claim 21, wherein the network of POP servers comprises more than one DNS server.
 - 31. (Currently Amended) An apparatus, comprising:

a module for sending a Web page resident on a customer Web server to a requesting user, the Web page including cacheable content represented by an embedded URL [[a]] and dynamic content represented by a second embedded URL;

wherein the dynamic content is served by a plurality of customer Web servers; and wherein the cacheable content is served by a plurality of Web caches within a POP server network[[.]];

wherein the plurality of customer Web servers are servers that are operated by the customer; and

wherein the customer is a customer of a service that operates the plurality of Web caches.

32. (Previously Presented) The apparatus of Claim 31, wherein the sending module further comprises:

a module for determining traffic loads of the plurality of customer Web servers using a probe server;

a module for selecting the customer Web server from the plurality of customer Web servers using a DNS server, the customer Web server having a traffic load more appropriate for a user request than traffic loads of other customer Web servers in the plurality of customer Web servers; and

a module for sending the user request for the Web page to the customer web server.

- 33. (Previously Presented) The apparatus of Claim 32, wherein the traffic loads include latency measurements between the probe server and the plurality of customer Web servers.
- 34. (Previously Presented) The apparatus of Claim 32, wherein the determining traffic loads module measures traffic loads at predetermined intervals.
- 35. (Previously Presented) The apparatus of Claim 31, further comprising: a module for determining service metrics of the plurality of Web caches using a probe server;

a module for selecting a Web cache from the plurality of Web caches using a DNS server, the Web cache having service metrics more appropriate for a user request from the Web page than service metrics of other Web caches in the plurality of Web caches;

a module for sending the user request for the static content to the Web cache; and wherein the Web cache sends the static content to the requesting user.

- 36. (Previously Presented) The apparatus of Claim 35, wherein the service metrics include metrics selected from: HTTP response time, FTP response time, CPU load, memory load.
- 37. (Previously Presented) The apparatus of Claim 35, wherein the determining service metrics module determines service metrics at predetermined intervals.

38. (Previously Presented) The apparatus of Claim 35, further comprising:
a module for determining whether the requested static content is resident on the Web cache;

a module for determining a customer Web server that has the requested static content when the requested static content is not resident on the Web cache;

wherein the Web cache retrieves the requested static content from the customer Web server; and

a module for storing the requested static content from the customer Web server on the Web cache.

- 39. (Previously Presented) The apparatus of Claim 38, wherein the customer Web server from which static content is retrieved is predetermined.
- 40. (Previously Presented) The apparatus of Claim 31, wherein the network of POP servers comprises more than one DNS server.